

8-12-04

To: COLLEGE WORKS PAINTING
1505 E. 17th St, STE 210
Santa Ana, CA 92705

From: Elmer and Sondra Bates
195 Curtis Drive
Longview, WA 98632

Re: Painting of our house

I am writing to share our experience in having our house painted by:
Mark Lipke, Operator; Kyle Ralston, Crew Chief; and Jacob McDonald, painter #2.

We learned about your organization when Mark Lipke canvassed our neighborhood looking for jobs. His presentation was thorough and well articulated. He has always been courteous and friendly.

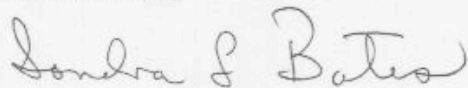
The agreed upon dates for the work had to be readjusted twice, which was not a huge problem for us, but did involve more time than we had anticipated. Weather played a part, as did problems on the job prior to ours.

When Kyle and Jacob arrived to do the painting, we were introduced to two very fine young men who worked hard, were easy to talk with, addressed our concerns with diligence, followed through on their commitments, and, gave us a very good paint job on our house. We are pleased with the work done, the personnel involved, and the net result!

We will certainly recommend COLLEGE WORKS PAINTING to our neighbors, families, and friends. For us it was a very good experience, and we would do it again!


Elmer L. Bates Jr.

Sondra L. Bates



CC: Mark Lipke, Kyle Ralston, Jacob McDonald